Program Overview

NOTE: program below is not final — continue to check transformgov.org/tlg2020 for updates.

**Tuesday May 5, 2020**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>12:30 - 5:00 PM</td>
<td>Registration Open</td>
</tr>
<tr>
<td>1:00 - 6:00 PM</td>
<td>Exhibitor Move In</td>
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<tr>
<td>1:30 - 4:30 PM</td>
<td>Pre-Conference Workshop 1: The Essential Skills of Effective Change Makers</td>
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<tr>
<td>1:30 - 4:30 PM</td>
<td>Maryvale: Neighborhood-Level Community Solutions Tour</td>
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<tr>
<td>1:30 - 5:00 PM</td>
<td>Scottsdale Stadium Tour</td>
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<tr>
<td>5:00 - 6:00 PM</td>
<td>President and Board of Director’s Reception for Sponsors, Corporate Partners and Presenters</td>
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**Wednesday May 6**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:00 - 8:45 AM</td>
<td>nextERA (coffee and donuts provided, obvi)</td>
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<tr>
<td>8:00 AM - 5:00 PM</td>
<td>Registration Open</td>
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<tr>
<td>8:00 - 9:00 AM</td>
<td>Coffee, tea, juice service</td>
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<tr>
<td>9:00 - 10:30 AM</td>
<td>Opening Ceremonies, Award Presentations and Keynote</td>
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<tr>
<td>10:30 AM - 6:30 PM</td>
<td>Exhibit Hall Open</td>
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<tr>
<td>11:00 AM - 12:00 PM</td>
<td>It’s Not the Process, It’s the People: creating a culture of continuous improvement — City of Goodyear, AZ</td>
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<td>11:00 AM - 12:00 PM</td>
<td>Housing Solutions for Counties — Botetourt County and Loudoun Couties, VA and San Mateo County, CA</td>
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<tr>
<td>11:00 AM - 12:00 PM</td>
<td>eServices: Anywhere. Anytime. Any Device. Placer County, CA</td>
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<tr>
<td>11:00 AM - 12:00 PM</td>
<td>How Gainesville Transformed the Customer Experience (CX) by Focusing on Culture — City of Gainesville, FL</td>
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<td>11:00 AM - 12:00 PM</td>
<td>Community Paramedicine: Changing the Paradigm for Helping People — City of Gainesville, FL</td>
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<tr>
<td>11:00 AM - 12:00 PM</td>
<td>Voting Solutions for All People: Los Angeles County transforms the Voting Experience — Los Angeles County, CA</td>
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<tr>
<td>12:00 - 1:30 PM</td>
<td>Lunch with exhibitors</td>
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<tr>
<td>1:30 - 5:00 PM</td>
<td>TLG Innovation Academy</td>
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</tbody>
</table>
Wednesday May 6 continued

1:30 - 2:30 PM  Wexford Science + Technology Tour
1:30 - 2:30 PM  What’s Mentoring Got to Do, Got to Do With it
                City of Hillsboro, OR
1:30 - 2:30 PM  Taking Action on Inclusive Public Engagement:
                Neighborhood grants and community connectors
                City of Boulder, CO
1:30 - 2:30 PM  Sustainability Solutions: What would you do if you
                found you could change the world? — Santa Cruz County, CA
1:30 - 2:30 PM  Open4Business Hurricane Map — Leon County, FL
1:30 - 2:30 PM  A Way Home: Cultivating multi-sector partnerships and
                focusing on individual needs of the homeless
                City of Glendale, AZ

3:00 - 4:00 PM  Kids, asthma, sensors oh my! Walking the yellow brick
                road of health and air monitoring — City & County of
                Denver, CO
3:00 - 4:00 PM  Power to the People, Right On! Participatory Budgeting
                through The People’s Project! – Your Money – Your Power –
                Your Project – City of Sequim, WA
3:00 - 4:00 PM  Transforming Open Data into Housing Opportunity –
                Innovating affordable housing investment
                City of Charlotte, NC
3:00 - 4:00 PM  Where is Officer Waldo’s Car? — City of Arvada, CO
3:00 - 4:00 PM  Let’s Talk Tech — Manatee County, FL
4:30 - 5:00 PM  PowerUp! Expanding the power of cultural experiences to
                those in poverty — City of Norfolk, VA
4:30 - 5:00 PM  Thinking Outside the Spot: Park yourself here to learn
                more about an innovation in municipal parking
                Town of Innisfil, ON
4:30 - 5:00 PM  How I Lead, A Conversation with Alliance for Innovation
                Board of Directors
5:00 - 6:00 PM  Welcome Reception
7:00 PM        Regional Networking Dinners

Thursday May 7

7:00 AM        South Mountain Hike
8:30 AM - 5:00 PM  Registration Open
8:00 - 10:30 AM  Exhibit Hall Open
Thursday May 7  continued

9:00 - 10:00 AM  Getting from How? To Wow! | Building a Culture of Innovation  Jefferson County, CO
9:00 - 10:00 AM  University of Arizona College of Medicine Bio Medical Campus Tour
9:00 - 10:00 AM  Innovating without Aggravating: Breaking down barriers within Manatee County's capital improvements planning process — Manatee County, FL
9:00 - 10:00 AM  Designing Future City Business Models  Auckland, New Zealand
9:00 - 10:00 AM  Winner-Winner Chicken Dinner! Overcoming Stacked Decks in Jail Transition — Polk County, FL
9:00 - 10:00 AM  Diversity = A Beautiful Mosaic — City of Montgomery, OH
10:30 - 11:30 AM  Encouraging Sustainability- Smart Business Growth Avondale, AZ
10:30 - 11:30 AM  We Will Rock You (Sing It!) — City of Olathe, KS
10:30 - 11:30 AM  What If THAT Didn’t Happen? — City of Shawnee, KS
10:30 - 11:30 AM  Quarterly Promotion Programs — City of Colleyville, TX
10:30 - 11:30 AM  Meet Kansas City, Missouri’s 311 TrashBot City of Kansas City, MO
10:30 - 11:30 AM  Driving Change Through Employee Empowerment: How the Town of Leesburg, Virginia Used the Lean Six Sigma Kaizen Approach to Improve Leaf & Brush Collection Town of Leesburg, VA

11:30 AM - 1:15 PM  Innovation Awards Luncheon
1:30 - 2:30 PM  Prototyping in Public Service Hennepin County, MN & City of Tacoma, WA
1:30 - 2:30 PM  “Connect. Support. House.” San Diego’s Strategy to Reduce Homelessness — City of San Diego, CA
1:30 - 2:30 PM  Criminal Justice Reform at the Local Level, Unified Government of Athens-Clarke County
1:30 - 2:30 PM  Automated Vehicles: Lessons learned from a real-world pilot City of Grand Rapids, MI
1:30 - 2:30 PM  Change Management as a City Service — City of Palo Alto, CA
1:30 - 5:00 PM  Disruptive Innovation Lab: A Fast-Paced, Hands-On Workshop to Tackle Your Organizational Problems and Create Opportunities
2:30 - 4:30 PM  Exhibit Hall Open
Thursday May 7  continued

3:00 - 4:00 PM  Through the Looking Glass: Transparency in a Digital Age  
Manatee County, FL
3:00 - 4:00 PM  Stormwater? More like Score-water! Learn how to get  
residents to take an active role in stormwater management — City of Harrisonburg, VA
3:00 - 4:00 PM  myBlue — Village of Bayside, WI
3:00 - 4:00 PM  Opportunity is knocking, but what if you don't have a door?  
Creating Opportunities for All: paid work experiences for youth — City & County of San Francisco, CA
3:00 - 4:00 PM  Galvanize Tour
4:00 - 4:30 PM  Exhibitor Move Out
4:30 - 5:00 PM  Diversity Challenges in Public Safety? Camp 911 to the  
Rescue! — City of Virginia Beach, VA
4:30 - 5:00 PM  How I Lead, a Conversation with Alliance for Innovation  
Board of Directors
5:30 - 8:30 PM  Conference Festival
8:30 PM  nextERA Meetup

Friday May 8

7:00 AM  Morning Yoga
8:30 AM - 12:00 PM  Registration Open
8:30 - 9:00 AM  Coffee, hot tea service
9:00 - 10:00 AM  Taking Control of Your Shared Micromobility Program  
Through Innovation — City of Phoenix, AZ
9:00 - 10:00 AM  Not just coffee runners: Rethinking internships to battle  
regional brain drain — Manatee County & Sarasota County
9:00 - 10:00 AM  Arizona Government Facilities Alliance  
City of Scottsdale, AZ
9:00 - 10:00 AM  A Way Home: Cultivating Multi-Sector Partnerships and  
Focusing on Individual Needs of the Homeless  
Cities of Glendale & Goodyear, AZ
9:00 - 10:00 AM  Transforming Community Through Partnership  
City of Greele, CO and Kalamazoo, MI
9:00 - 10:00 AM  Flipping the Service Provision Model: MIRA Mobile  
Intercultural Resource Alliance — Eagle County, CO
10:30 AM - 12:00 PM  Closing Ceremonies and Keynote
The following Cities + Counties will be presenting at #TLG2020:

**Counties Represented:**
- Athens-Clarke County [CA]
- Botetourt County [VA]
- Eagle County [CO]
- Jefferson County [CO]
- Leon County [FL]
- Loudoun County [VA]
- Manatee County [FL]
- Placer County [CA]
- Polk County [FL]
- San Mateo County [CA]
- Sarasota County [FL]

Program as of February 7, 2020