Why?

- Connects to Council Priorities
- Unites People and Planning to Purpose
- Better use of city resources (efficiencies)
- Better delivery of service (effectiveness)
- Opportunity for innovation/creativity
- Better understanding of city operations - not just within departments
National Benchmarks

80% of cities have engaged the public on a strategic goal

But only 40% have publicly communicated progress towards that goal

75% have invested in a tool to release data to the public

But only 20% have a process to release data regularly

75% of cities are committed to using data and evidence to make decisions

But only 33% modify existing programs based on the results of program evaluation
To start...

2016

Established Office of Strategic Management & Diversity
Department Collaboration on Baselines, Targets, Benchmarks & Strategies
Dashboard Design
Strategic Management 101
Community & Employee Surveys
Budget & Gaming Grants Alignment with Strategic Management
Mid-Year Supplementals to Accelerate Council Priorities
Performance Measurements

1.25 Police Body Worn Cameras
1.28 Protection of Rights
1.02 Cardiac Survival
1.05 Feeling of Safety
1.31 Ending Opioids Abuse and Overdoses

2.03 311 SPOC Resolution Rate
2.20 Employee Diversity
2.15 Feeling Invited to Participate in Decision-making

3.31 Poverty Rate
3.28 Ending Homelessness
3.32 Patient Advocate Services Graduation Rate
3.34 Community Health & Well-being

4.09 Housing Inventory Ratio
4.17 Upgrade/New Infrastructure
4.18 Community Energy Goal
4.19 Carbon Neutrality

5.05 General Fund Balance Thresholds
5.06 Contract Competition
5.10 Forecast Variance
5.13 Unemployment
Table Discussion

Goals:
Achievement vs. Activity
To advance ...

2017

- Operating Budget Supplemental Alignment
- Tempe selected as What Works Cities - Bloomberg Foundation
- Open Data Policy
- Open Data & Performance Portals
- Technology & Innovation Steering Committee (TISC)
- Tempe Accelerates
- Strategy Tool for Aligning Resources for Tempe - S.T.A.R.T.
- Community & Business Surveys
- Innovation Fund
“However beautiful the strategy, you should occasionally look at the results.”
Tempe accelerates
To accelerate ...

2018

Performance-Led Budgeting (PLB)
Top 10% Targets
Strategic Management 201
Data Academy
Strategic Management Intern Program
Smart Initiatives (TISC)
Cross-Cutting Approaches
Community Invited to Tempe Accelerates
What decisions would be helped by data?
“The budget is not just a collection of numbers, but an expression of our values and aspirations.”
Performance-Led Budgeting

FY 2017/2018

- Community Survey Results
  DEC
- Business/Employee Survey Results
  DEC
- Operational Budget Kick Off
  DEC
- Strategy Tool for Aligning Resources for Tempe (S.T.A.R.T.)
  DEC
- Supplementals
  JAN

FY 2018/2019

- Develop Acceleration Model
  AUG

NEW
1.22 Achieve adopted standards for Pavement Quality Index equal to a citywide average rating of 70 or higher.

Baseline: 59  Target: 70
1.22 Achieve adopted standards for Pavement Quality Index equal to a citywide average rating of 70 or higher.

Baseline: 59  Target: 70
On the Horizon

- Align Council Committees
- Job Competencies
- Codify
performance.tempe.gov

data.tempe.gov

Tempe Accelerates

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