Community-Oriented Policing: Campus West Connections

November 27, 2018

How the City of Fort Collins, Colorado Implemented a ‘First of Its Kind’ Facility, a program “created with the idea of encouraging long-term residents and students alike to work together as neighbors.”
About the Alliance

Convene and Engage Networks of Thought Leaders

Provide Training to help Organizations Build and Sustain a Culture of Innovation

Identify, Distribute Leading & Emerging Practices/Trends Important to Local Gov
How To: GoToWebinar

Clicking the rectangle will place you in full screen mode.

Clicking the arrow on your Go To Webinar Toolbox opens and closes your viewer.

All attendees are muted, but we do want your participation!

Please ask your questions using your Go To Webinar Toolbox throughout the webinar.
Panelists

Marcy Yoder
Manager, Neighborhood Services
City of Fort Collins

Jerry Schiager
Police Lieutenant
Fort Collins Police Services

Jenn Rieskamp
Community Liaison
Colorado State University/City of Fort Collins

Jennie Ortega
Director, Off-Campus Life
Colorado State University

Eric Keselburg
Supervisor, Code Compliance
City of Fort Collins

Michael Katz
Associate Director, Student Conduct Services
Colorado State University
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Presentation Overview

- Community
- Partnership
- Outreach
- Enforcement
- Service
Who We Are

- Colorado State University
  - Founded in 1870
  - Land-grant, research intensive university
  - 28,700 residential-instruction students
  - 1st year student live-on requirement
  - 75% of students live off campus

- Fort Collins, CO
  - Incorporated in 1873
  - Population: 171,000+
  - Approximately 50% renter occupied housing
  - Consistently ranked as one of the "Best Places to Live in America."
Where We Are
What Was Happening

- Large Riotous Parties
- Party/Noise Issues
- Parking/Traffic
- Nuisance Properties
- Over-Occupancy
- Alcohol/Drugs
Community Concerns

Police Concerns:
- Party Issues
- Public safety
- Priority calls for service
- Lack of cooperation
- Neighborhood complaints

Resident Concerns:
- Parking
- Noise
- Behaviors to & from parties
- Competing lifestyles
- University accountability
- Decreasing property value

University Concerns:
- Student safety
- Values & reputation
- Capacity & sanction process
- High fines
- Criminal record
What’s The Secret Sauce?

• Identify common interests (addressing student behavior)
• Taking responsibility for making things better
• Equal partnerships, equal ownership for problems
• Remove money, ego and turf from the process
• Find ways for each partner to add value
• Removing barriers (i.e. exchange of information)
• Building trusting relationships
Partnering

Ride-alongs → Shift Briefings → Community Meetings → In-Service Training → Workshops & Conflict Resolution
Community Welcome

Community Welcome is an event where teams of neighbors, students, police officers, City and CSU staff greet new and established residents and distribute helpful information.

- **15,277 Homes Visited**
- **92%** neighbors believe the CW event will have a positive impact in the neighborhood
- **9 Out of 10** neighbors believe staff, students, and police should continue to educate the community about local codes and ordinances through this event
- **177 Volunteers**
- **9 Out of 10** neighbors have greater confidence in improving neighborhood relations where they live

Running since 2001
Register your Halloween party with Off-Campus Life. 85.2% no issues, 12.4% warnings, 1.4% citations. 98.6% citation free. Avoid a $1000+ citation. Over 4000 parties registered since 2009.

For information about party registration: partiesmart.colostate.edu

Register at Off-Campus Life, LSC 274, before Thursday, October 25 by 5 p.m.
Rams Around the Fort Workshop

Rams Around the Fort
Learn More About Your Community

Pre-Survey
Post-Survey

Learning Outcomes

- 41% to 99%
- 15% to 97%
- 50% to 95%
- 51% to 83%

97% of participants said they now understand the importance of being a good community member.

91% said the class has enhanced their educational experience at CSU.

674 students reached
55 classes taught
Since Fall 2014

Off-Campus Life
Colorado State University
City of Fort Collins
Collaborative Enforcement

Incident/Behavior

Police Involvement

Student Conduct Services
- Time
- Education
- Treatment
- Restorative Justice
- Continued Enrollment

Municipal/County Court
- Arrest
- Citation
- Warning
- Referral to CSU

Outcome

COURTS
- Fines
- Classes
- Criminal Record
- Community Service
Mission:
Dedicated to building strong connections and promoting neighborhood quality of life by engaging the Campus West community through accessible services and proactive education, information and outreach.

Values:
• Accountability
• Collaboration
• Integrity
• Respect
• Service
Services

• Code Compliance/Occupancy
• Filing police reports
• FCPS police records support
• Restorative Justice & Mediation
• Municipal Court questions
• Neighborhood meetings
• Workshops and classes
• Party Registration
Lessons Learned

• All partners equally committed to the community
• Equal ownership of problems, looking for places where we can each contribute to solutions
• Intentional trust building between partners
• Understand each organization’s perspectives and processes
• Look at things from a systems level
• Take chances to build programs
• Not a “one size fits all”; start where you are
Q&A

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Webinar Resources

Access the Emerging Practices in Local Government

Questions? Need Handout Copies? Contact Ryan Spillers at rspillers@transformgov.org
Save the Date!

Upcoming learning events:

http://transformgov.org/virtual-events


- Coming soon in 2019: Innisfil Transit, Bionomic Educational Training Center (BETC) TLG Experience 2019

- April 9 – 12, 2019 Transforming Local Government (TLG) in Reno, NV! Register today to take advantage of discounted, throwback rates!
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Thank you for joining us today!